



Lidl US Job Description

Job Title: Store Associate
Department: Sales Operations
Business Unit: Operations
Reports To: Store Manager
Supervisory Role: No
FLSA Status: Non-Exempt

Job Summary

Lidl US is looking for a motivated and hard-working individual to join our store team. Are you an enthusiastic team player who wants to grow with one of the world's largest retailers as we continue to expand across the United States? Grow your career to the next level by becoming the face of Lidl! The associate is the first contact with our customers and must be a Lidl ambassador, providing superior customer service that aligns with our company values. Lidl Store Associates are involved in every aspect of store operations, from working the register and stocking the shelves to even operating the pallet jack. This individual is trained and developed to be part of a fast-paced team where juggling multiple responsibilities is a must. If you're ready to roll up your sleeves, work hard, and learn our business from the ground up, then apply to join our team!

Essential Functions

- Ensure excellent customer service by meeting customer needs
- Provide clear and direct communication to both customers and team members
- Ensure that all store spaces are clean, well maintained, and properly merchandised
- Ensure product availability through unpacking and stocking merchandise as needed
- Ensure a high level of productivity by maintaining effective and efficient work practices
- Ensure that freshness, cleanliness, and quality control standards are met
- Bake goods and maintain presentation of bakery products within our bakery
- Operate the cash register while following all cash handling procedures
- Execute loss prevention efforts within the store
- Implement store tasks as delegated by the Store Management team
- Be knowledgeable about our product assortment
- Perform other duties as assigned

Required Knowledge, Skills, Abilities

- Must be 18 years or older
- Basic reading comprehension level and ability to count and measure accurately to perform in store functions such as inventory and cash handling
- Ability to follow and implement operational guidelines and safety requirements
- Ability to comprehend and implement store processes
- Ability to communicate effectively, professionally, and in a friendly manner when dealing with customers and team members
- Ability to think creatively and solve problems in alignment with company objectives



Preferred Knowledge, Skills, Abilities

- 1+ years of customer service

Physical Job Requirements

- Ability to work a variety of shifts including nights, weekends, and holidays as needed
- Ability to work in a fast-paced working environment with the capability to switch job functions/roles quickly
- Ability to work in situations that involve prolonged standing, walking, squatting and/or bending and twisting all of the time
- Ability to work in various conditions in temperatures around or below freezing, such as outdoor weather conditions or freezers
- Ability to maneuver cases of product (lift, move, carry, slide, etc.) in excess of 50 lbs. and reach above head to heights greater than 10 inches frequently in accordance with safety regulations
- Must be able to handle all Lidl products, to include but not limited to, meat, poultry, alcohol products, and food products with known allergens, such as nuts
- Ability to operate machinery and/or equipment that requires the constant use of hands/fingers/wrists
- Ability to spend more than half the time viewing computer monitors
- Ability to handle any hazardous materials in an appropriate manner
- Ability to identify and distinguish between colors more than half the time

Travel Requirements

- This position commutes between stores and regional offices distribution centers less than 25% of the time within a day
- This position requires overnight domestic travel less than 25% of the time
- Anticipated travel will be by car and/or train